

HSCEDM-17-RFI-080317**Questions and Answers**

The answers provided are tentative and are for planning purposes only and the Government reserves the right to craft any eventual RFQ or SOW however we decide to, even if they contradict our answers to this RFI.

Vendor Questions	Government Response
Will ICE/ERO/TOD accept vendor services that fulfill most of the requested data, but not all (ie- FBI numbers; real time jail booking data; insurance claims; wire transfer data; incarceration data;)? As of July 1, all major credit bureaus will no longer report on individuals' public records data (tax liens, civil judgments) that have not been updated or verified within a certain period of time.	No, all data sets are mission critical, particularly criminal data.
Could you please specify what phone number account information is?	Phone numbers and related account holder information
Please specify what the required format is for the requested data.	The required format is .csv.
Does ICE/ERO/TOD want to receive alerts on the 500,000 identities daily/in real-time or monthly?	weekly and real time
What data elements will ICE/ERO/TOD provide on the 500,000 identities (name and address? SSN?) to append the requested data to?	At a minimum, we will provide full name and date of birth.
Is there an incumbent vendor for this project?	Yes
Does the Government anticipate that the subscription data services will extend past the 12 plus 6 month period?	Yes
Is this to be an ongoing resource or is it a short duration exploration of capabilities by the Government?	Ongoing resource
Is the Government looking to the Prime to host the subscription services, or will it be a capability that the Government will host in a facility of their choosing?	Prime will host the subscription services.
Does the Government have a preferred contract vehicle?	Not Yet
Is there any additional scoping information other than 500,000 identities per month?	No
What are the number of users?	4
What are the performance metrics?	Metrics depend on the demographics of the target population.
Clarify what the Government means by an in place multi-tiered vetting system.	The vendor must perform both automated and manual vetting.
How often do the source systems make available updates (event, daily, weekly...)?	Variable
What is the frequency of data change (hourly, daily, weekly)?	Overall pool changes will occur every two or three months-- unless there is a special project that needs immediate processing.
How many identity adds and deletes?	Variable amounts
What are the thresholds for the legacy system?	This question is unclear and cannot be answered.
How many false/positives and false/negatives are currently incurred and what is the most prevalent reason?	The rate is variable. Common names and identity fraud tend to cause false matches.
Does the Government have a gold data set to work with false negatives and false positive?	No
Do they have data black lists or white lists that triggers review?	No
Does the SOW represent a zero (0) degree match?	No
Does the Government want the Prime to build a graph of relationships and look at 2nd degree relationships within the corpus?	No
Is the system responsible to validate addresses and phone numbers?	Yes
What other data needs to be validated by the system?	We require overall entity resolution in addition to the validation of addresses and telephone numbers.
What commercial databases does FEDLINK, or the current subscription based service used by the TOD, aggregate data from?	CLEAR and other Thomson Reuters data services
What research support tools is the TOD currently using to support vetting?	The research support tools are to be provided by the vendor.
Does the TOD currently have access to real-time jail booking data? If so, what database is the TOD relying on for this data?	JusticeXchange
How is the data found by subscription services consumed by ICE systems?	The weekly Alert returns are stored by the government for future vetting.
Does the TOD have an estimate for the number of FTEs they want to perform this work?	All work will be performed at the contractor site. The government will not be paying directly for FTEs or determining how many FTEs are needed by the vendor.
Is there a page limit for this response?	Responses are limited to the number of output fields.
Are there formatting requirements for this response?	Required format is .csv
Where will the work be delivered?	Work will be delivered via an encrypted gateway.
What will be the government's Basis for Award?	Basis of Award has not been determined.
Is the continuous monitoring and alert system for tracking criminal aliens currently being provided? If so, which firm is providing it and what is the annual contract value and period of performance?	Yes, this service is currently being provided by Thomson Reuters Special Services, LLC.
How often or frequent are alerts expected to be generated and provided from a firm's system?	Alerts will normally be provided on a weekly basis, but results may be wanted immediately for special projects.
Is the trained analyst staffed in support of the system expected to be onsite at ICE ERO or can they be located at the firm? Are they required to be full time?	All work will be performed at the contractor site. The government will not be paying directly for FTEs and will not determine the needed number of contract employees.
The RFI states that the Government anticipates awarding a Firm Fixed Price type contract for a 12-month period of performance with a 6-month option. Is this based on RFI responses or will the Government be issuing a formal RFP in the near future? If the latter, when is an RFP anticipated to be released and will it be full and open?	Yes it is based on RFI responses. The government will be releasing an RFQ but has not made a final determination of period of performance length. At this time, the government does not know if it will be full and open or not.